From: Karl Klein

To: Microsoft ATR

Date: 1/25/02 4:10pm

Subject: Microsoft Settlement

Dear Ms. Hesse:

It would be a sad miscarriage of justice if the proposed remedy results in the elimination of the one market (education) where MS does not wield complete monopoly power.

The terms of this settlement are completely puzzling to me. How do the terms of this settlement compel Microsoft to change it practice(s)?

Please revisit the terms of this settlement and be sure that it does not "reward" Microsoft with a complete monopoly in every aspect of computing-including education.

Respectfully submitted,

Karl W. Klein Instructional Technology Education Department PO Box 2000 State University of New York College at Cortland Cortland, NY 13045

kleink@cortland.edu 607.753.2444 (voice) 607.753.5976 (fax)